



AR.TER. s.r.l.
**MECCANICA DI PRECISIONE
E AERONAUTICA**

Via Padula 56/58
80030 - Casello di Cisterna (Na) - Italia
Tel. 0818057731 - Fax 0818847261
www.arter.it - info@arter.it
P.I. 03410621217 - C.F. 06252960635

GENERAL TERMS OF SUPPLY

- 1) AR. TER. S.R.L. prefers/chooses suppliers who adopt the environmental, social and governance strategy (ESG, to measure sustainability and non-financial impacts in investment decision-making), purchasing, transport and energy supplies; with specific reference to the procurement of materials/services from other countries (not subject to export/import restrictions and that comply with the laws, and are equipped with internal policies, aimed at guaranteeing labor rights, the prohibition of child labor, gender equality and equal opportunities, women's work).
- 2) AR. TER. S.R.L. prefers/chooses certified suppliers: by sector (e.g. aeronautics, railways, energy, etc.); ISO (process e.g. 9001, etc.) and specific (product, occupational health and safety, environment, etc.). In any case, equipped with the same certifications held by AR. TER. S.R.L.
- 3) Any non-conformity or defect in the supply will be notified in writing to the supplier at the end of the acceptance procedure, or during and / or after processing the supply itself or during testing.
- 4) The acceptance of the supply will be carried out by the AR.TER quality control. S.R.L., which will have the right to refuse it if it does not comply with the requirements of the order, or is not suitable for the purpose or in the case of flaws or defects. The refused supply will be rejected at the risk and expense of the supplier.
- 5) The order may not be transferred by the supplier to third parties without the prior written consent of AR.TER. S.R.L.
- 6) The supplier must guarantee the possibility of carrying out testing by AR.TER. S.R.L., source inspection; in any case the AR.TER. S.R.L. reserves the right to carry out the acceptance check of the parts / materials.
- 7) The supplier acknowledges and accepts that the non-accepted supply will be considered as never delivered and, consequently, will not be paid.
- 8) The prices indicated in the order are intended to be fixed until the supply is completed.
- 9) Access to the materials plant will be allowed only to suppliers authorized by AR.TER. S.R.L. and qualified by AR.TER. S.R.L. Suppliers must comply with the security procedures in force in AR.TER. S.R.L.
- 10) The supplier must guarantee the dispatch of the updated technical and safety data sheets of the materials in order.
- 11) Any non-conformity or defect in the supply detected by AR.TER. S.R.L. it will be notified in writing to the supplier at the end of the acceptance procedure, or during and / or after processing the supply itself or during testing; in the case of suspected non-conformities or such, detected after the delivery of the parts, the supplier undertakes to inform AR.TER. S.R.L. of the anomaly within the following 12 (twelve) hours.
- 12) For cycles subject to *Fisrt Article inspection* (FAI), the supplier must carry out and record any evidence of the checks carried out (test reports, operating sheets, control plans, statistical data), as required by the manuals and customer quality specifications.
- 13) The order may not be transferred by the supplier to third parties without the prior written consent of AR.TER. S.R.L.
- 14) The supplier undertakes to maintain the documented information and guarantee the traceability of the documentation for a period of 10 years.
- 15) The supplier must guarantee the non-disclosure of any technical document to third parties without the prior authorization of AR.TER. S.R.L.



- 16) All documentation referred to in this order must be at the latest applicable revision unless specifically requested by AR.TER. S.R.L.
- 17) Any transfer of processing to sub-sub-tier will be authorized exclusively to the sub-sub-tier previously qualified by AR.TER. S.R.L., without prejudice to any liability and obligation of the supplier in the execution of the order.
- 18) The supplier must not advertise the order without the prior written approval of AR.TER. S.R.L.
- 19) For organizational reasons ns. internal, deliveries of materials will not be accepted in the last 3 days. working days of each reference month, except for ns. specific request. Furthermore, in the absence of your written communications, this order is considered accepted in all its conditions.
- 20) In the case of work that requires special aptitudes and skills of the staff, it will be necessary to deliver the documentation certifying the possession of the skills, including any qualifications.
- 21) In the event that a Customer requests to carry out verification or validation activities, the supplier must give availability to carry out these checks.
- 22) The supplier must inform the organization of changes to processes, products or services, including changes to their external suppliers or the location of production, and obtain the organization's approval.
- 23) The supplier must ensure the right of access by the organization, their customers and authorities to the applicable areas of the infrastructure and to the applicable documented information, at any level of the supply chain.
- 24) The supplier must ensure that no counterfeit parts are used or supplied, including parts with false identification of the marking and labeling, grade, serial number, date code, documentation or performance.
- 25) The supplier must plan, implement and control the processes necessary to ensure product safety throughout the entire life cycle of the product, as appropriate for the organization and the product.